The Office of Financial Aid at The Master’s College is committed to the highest standards of professional conduct. We invite you to contact us if you have any questions at (800) 568-6248 x3394 or finaid@masters.edu.

TMC Code of Conduct for Financial Aid Professionals *

An institutional financial aid professional is expected to always maintain exemplary standards of professional conduct in all aspects of carrying out his or her responsibilities, specifically including all dealings with any entities involved in any manner in student financial aid, regardless of whether such entities are involved in a government sponsored, subsidized, or regulated activity. In doing so, our office will refrain from:

- Enter into revenue-sharing arrangements with lenders.
- Participating in opportunity pools with lenders.
- Accepting gifts of more than nominal value from lenders.
- Having school staff receive compensation for consulting services to education lenders.
- Permitting lender staff to assume school call center or financial aid office staff functions.

* Taken from NASFAA code of conduct.